



Terms & Conditions for GAIA Insights Getaways

In this document, “you” refers to the person booking a retreat with GAIA Insights (“participant”). “We” refers to GAIA Insights GmbH and all associated parties (“GAIA Insights”).

Payment Policy

To reserve a spot on a GAIA Insights Getaway (“retreat”), a non-refundable deposit of 500 Euro is required upon booking. After payment is received, the remaining balance is required to be paid no less than 30 days prior to the retreat start date. A failure to pay the remaining balance on time, may exclude you from the event. Prices are based per person, but DO NOT include any travel expenses or additional overnight accommodation. Any bank fees incurred through transferring funds are the responsibility of the participant. It is also the responsibility of the participant, if paying in another currency than Euro, that the correct amount is transferred taking into account any exchange rates and transfer fees.

Insurance

It is your responsibility to organize suitable travel and health insurance. Please ensure that your insurance covers all the activities outlined on the retreat agenda. GAIA Insights and all associated parties or hosts take no responsibility for injury during or after the retreat.

You acknowledge that GAIA Insights and all associated parties are not in the business of providing insurance products and cannot be held liable if your failure to arrange suitable insurance coverage leaves you exposed, medically, financially or otherwise.



Cancellation Definition

“Cancellation” is defined as not attending your scheduled retreat, including postponing or rescheduling. It is your responsibility to read and understand our cancellation policy before making a reservation. Naturally, no one books with the intention of cancelling or postponing their retreat, but unexpected things do happen.

Participant Cancellation Policy

Depending on when you cancel, cancellation fees may apply. Fees are determined by the following schedule:

- If you cancel 31 or more days before your retreat start date, you will not be required to pay the remaining balance but you will not be refunded the initial deposit.
- If you cancel 30 days or less prior to your retreat start date, you will forfeit your entire payment.
- All cancellations are to be sent in writing via email to transforming.leaders@gaia-insights.com.

Due to our need to commit to accommodation and other arrangements in advance, exceptions to our policy cannot be made for any reason. We do not offer credit for arriving late or leaving early.

GAIA Insights Cancellation Policy

If we must cancel or change a scheduled retreat date for any reason whatsoever, you are entitled to transfer your full retreat payment to another retreat (either scheduled or at some future time). Alternatively, you may request a refund of any amount paid thus far. Kindly note that 10% of the initial deposit will be withheld to cover administrative costs.



GAIA Insights is not liable for expenses incurred in preparation for any cancelled retreat such as additional accommodation, travel tickets, loss of work, and/or other costs associated with preparing for your trip.

Passports, Visas and Documents

It is the responsibility of each participant to obtain a valid passport, visa(s) and necessary certificates for any country to be visited in connection with a GAIA Insights retreat.

Third Parties

GAIA Insights holds no responsibility for the actions of third parties or independent contractors included in the event, or if they should modify the nature of a service as compared with the advertised nature of the service.

Liability

Participants are expected to act in a responsible manner that is respectful towards other participants, the hosts and venue. It is your responsibility to leave rooms clean, with no damage caused to the venue. If damage is caused to the venue, or any of the contents at the venue or in association with the retreat, it is the responsibility of the participant to cover all costs associated with the damage.

By accepting these terms and conditions participants accept full responsibility for personal injuries during the retreat or following it. It is the responsibility of the individual to know their abilities and how far to push themselves with regards to their fitness levels and to be aware of the safety of their actions, for both them and others.

Where any form of ground transportation or airport transfers are included in the retreat package, participants take responsibility for their own safety. GAIA Insights, all associated parties or drivers are not responsible for the safety of individual passengers.



In the event of food poisoning, GAIA Insights, all associated parties and organizers are not liable.

When participating in any retreat activities, including workouts or other physical activities, water/boating activities, excursions, cookery workshops, talks and tastings, participants do so at their own risk and take full responsibility for their own health and safety. GAIA Insights and all associated parties take no responsibility for any injury during or after the activity.

General Waiver

You acknowledge that during a GAIA Insights retreat, you participate voluntarily in any and all activities arranged by the retreat organizers, fitness professionals, hosts and insofar as legally permissible, surrender your right to any cause of action against GAIA Insights and all associated parties, arising from any loss or damage to person or property that occurs during a retreat or event.

Photo / Video Release

By accepting these Terms and Conditions you hereby grant GAIA Insights the absolute and irrevocable right and unrestricted permission to use photographic portraits / images / videos in which you feature that are taken during the course of the retreat to use / republish / copyright for commercial use in association with the GAIA Insights brand.

By accepting these Terms and Conditions you hereby release and discharge GAIA Insights from any and all claims and demands arising out of or in connection with the use of the photographs and video footage, including without limitation any and all claims for libel or invasion of privacy.

By booking a GAIA Insights Getaway retreat you agree to all policies above. For any questions or queries, please email us at transforming.leaders@gaia-insights.com.